



## **NCLB Steering Committee**

Minutes from September 20<sup>th</sup>, 2011

### **PRESENT:**

Gary McCoy	OPS, CPC
Valerie Stam	OCH Community Development
Janusz Waszut	OCH Security
Kim McDonald	Options Bytown
Nick Zeis	City of Ottawa, Recreation
Nancy Jackson	City of Ottawa, Operations
Tammy Larocque	Boys and Girls Club
Sadia Abdullahi	YOW
Kristina Saunders	YOW
Gillian Keefe	CDF
Euphrasie Emedi	SEOCHC
Christiana Worlor	SEOCHC (student)
James Tanguay	SEOCHC
Kelli Tonner	SEOCHC

### Regrets :

Rob Greaves	OPS
Michael Justinich	Crime Prevention Ottawa

### **1. Welcome and Introductions**

**2. Agenda approved with additions:** 1455 Heatherington update under Business Arising and Learning Forum under New Business

### **3. Minutes from the last meeting approved**

### **4. Business Arising:**

- Working Group update: Kelli Tonner (SEOCHC) reminded everyone that the working group met in April and included Valerie Stam (OCH), Sylvie Manser (Banff CH), Nancy Jackson (City), Gillian Keefe (CDF), Rob Greaves (OPS), and Nick Zeis (City-Rec). The notes from this meeting were circulated with the June 11<sup>th</sup> minutes. She advised that the group did not make any decisions about transitioning from one community to another and that this will be part of a bigger discussion with the Steering Committee table in the go forward.

- Looking Back/Moving Forward: Kelli reviewed the NLCB mapping history exercise in the June 11<sup>th</sup> minute and updated the Committee on the status of next steps:
  - i. Community Survey's: BANFF: It was agreed we would not use the CDF Community survey in Banff as this community has already been surveyed around needs/interests and the current resident engagement is significant and therefore it is not hard to determine assets/needs. 1455 HEATHERINGTON: It was agreed that we would not survey in the 1455 building and the working group would provide an update on the status of activities in this building. CONFED: Sadia and Kristina from YOW with OCH staff Medin Admasu and Confed Court Community House Director Andrea Thompson would be implementing the survey door to door. 1485 HEATHERINGTON: It was agreed that we would like to do door to door surveys in this neighbourhood but require some resources/people to do this. A request for staff that speaks English/French, Somali and/or Arabic was put out to the committee.
  - ii. 1455 Heatherington Working Group: Valerie Stam, OCH updated the group about the first meeting of the service providers in 1455 Heatherington. A list of current services was developed and it was identified that one gap in services is the needs for additional mental health/addiction supports and services. Srgt. Mike Lamothe from OPS Mental health unit has been invited to the next meeting. The group has discussed submitting a proposal to fund a case manager type position in that facility. She also outlined that OCH has increased their patrols in the building and that recently someone was apprehended in relation to the false fire alarms. Another meeting has been established to follow up.
  - iii. NCLB Youth: James Tanguay (SEO) advised that there was one meeting of front line youth service providers for NCLB neighbourhoods and it went well in terms of sharing info about programs planned for the summer. He will organize a fall meeting. It was suggested that James be the link between this group and report back to the Steering Committee. It was also suggested he include OCISO, YSB, Christie Lake on the distribution list. He also advised that they are submitting a joint proposal to Trillium and have advised United Way about an interest in the Youth and Technology funding. James will also follow up on the integration of Youth Futures placements into NCLB neighbourhoods next summer.
  - iv. Steering Committee membership: This was deferred until after the Community survey results are presented.

## 5. New Business:

- **CDF Moving Forward:**

Gillian distributed the Proposed New Model and Transition Plan document (attached), which reflects the recommendations, to date,

regarding proposed changes to the CDF governance model and a plan for CDF moving forward. The recommendations are a result of the findings of the process evaluation and discussions that have taken place at the Leadership Table and a working group that was formed out of the Leadership Table that represented a wide cross-section of community partners.

The proposed model supports CDF as an approach and recommends that the approach be supported city wide with a greater shared leadership. It is designed to be simpler and more flexible with three spheres of activity: **Neighbourhood Tables** - As the process evaluation findings confirmed, generally the neighbourhood steering tables are working well bringing together key local partners and residents and will continue to be supported; the **Secretariat** - staff support to facilitate work and communication between the neighbourhoods and the systems. This would no longer be staffed by city personnel as has been the case to date and the **Steering Table** – coordinated/housed by the Community Health & Resource Coalition and including members from the senior management of CDF partners. Another important aspect of the proposed model that will support all 3 spheres is the formation of ad hoc **working groups** that will form in response to emerging issues and will draw on the expertise and interest of local and systems participants.

The City, going forward will be focusing its staff time into the supporting Municipal Services Table and ensuring that local tables have links with the appropriate city services and not performing the secretariat functions.

While it is proposed that Knowledge Transfer Table no longer exists, it is crucial to keep the involvement of academics to inform the process

*Comments from steering table members regarding new model:*

*It will be important to strengthen communication to ensure that neighbourhood tables know what is happening at the systems and vice versa.*

*Simpler model makes sense.*

*It will also be important that experience of NCLB partners who have been involved in the approach from the very beginning continue to be a part of the ongoing discussion of CDF moving forward.*

- **NCLB transitions, funding and next steps:** It was clarified that of the \$250,000 that was set aside in this year's City budget, \$125,000 ended up being allocated. Each neighbourhood table was allocated \$30,000 (\$17,000 from the city needs to be expensed by December 2011 and \$13,000 from the Community Foundation of Ottawa needs to be expensed by March 31, 2011). Funds need to be tied to community mobilization activities in neighbourhoods and implementation community action plans. The rest of the funds were allocated to CDF transition and the Learning Forum in the fall. For next year, the \$250,000 in the City budget will need to support the Secretariat and support activities in vulnerable neighbourhoods City wide. It was advised that during the CDF transition it would be important to engage neighbourhood lessons learned from NCLB Steering Committee to understand where we are going.
- **Learning Forum:** Gillian advised that they are aiming to have the forum on Dec 1<sup>st</sup> and the goal is to share successes from CDF neighbourhoods in order to talk together about how we can best support the general conditions that support neighbourhood success. She asked the Committee to consider what the NCLB 'stories/successes' are and to share them with her. Members advised that the 1495 renovation and the 1455 breakfast program and fruit/veggies are good examples of success.

#### 6. Partner's Report:

- **OPS:** CPC Officer Gary McCoy advised that they are recruiting for the Venturers program and have an info event on Wed, Sept 28<sup>th</sup> at Ben Franklin from 7 – 8 pm. He also advised that he has a donor who has provided approximately \$7000 in funding for youth initiatives. He advised that it is best if the youth approach Gary and present their ideas.
- **Boys and Girls Club:** They have relaunched their homework club Mon – Fri at 1495 Heatherington for youth 6 – 18 years. They are working to match older youth with younger kids and doing a reading club for 6+ (looking for books!). They are also doing junior/senior recreation programming and using the gym at Prince of Peace school on Mon and Wed. They participated in the Police Athletic League Sr Basketball and soccer this summer. Looking to partner with SEOCHC and do a girl only group as well.
- **YOW:** Confed BBQ coming up and working with OCH, OPS and the community house to facilitate. Amazing Race is coming October 15, 2011 which aims to connect youth to resources through this fun format. Tea and Chat with Medin from OCH is being planned for Fairlea to come together and talk about needs. In July, they hosted a BBQ in Fairlea and approx 150 people attended. Approx 70 survey's were returned that indicated people felt a sense of belonging, they liked the park and their neighbours but had concerns about safety at night.
- **OCH:** Heatherington basketball court is paved lined and has benches! Looking at doing elections and re-engaging community residents. The 1495 facility has been made available for community meetings on Tuesday evenings after 7:15 pm. Medin will now be hosting some office hours at the Confed Court Community House (approx 2 hours every other week) to meet with tenants and discuss issues. They have supported TA

training in Russell Heights and are having TA elections in Banff on October 13, 2011. The OCH Tenant Forum is on Oct 15, 2011 as well. It was announced that the fruit and veggies drop off on the street in Heatherington has been officially cancelled and re-directed to Confed and Russell Hts. There is a multicultural dinner being hosted at 1455 Heatherington on Oct 4<sup>th</sup> at 5 pm and breakfast is going well. It was noted that there is a need to advise residents that OCH security and OPS CPC officers are not just there for enforcement but also to build community engagement as well. Providers are encouraged to tell residents they should see their presence as positive.

- **Albion Heatherington Rec Centre:** Summer went well. Fall programming is being implemented in October. Made some changes to how program is being offered at 1455 Heatherington (have men/women programs separately and different time). Youth basketball is currently on hold.
- **Banff Community House:** residents are very engaged, voiced frustrations about access to new pavilion; City staff have been great working with residents and doing joint programming. IN response to the funding cuts to programs, the residents have set up a fundraising committee to raise money for summer programs.
- **Options Bytown:** Kim McDonald advised it's very busy at 1455 Heatherington – moved another worker (Iman) to Fridays to increase staff presence during fruit and veggie distribution. Additions worker comes to coffee on Fridays and also to the breakfast program to build relationships. Anne Smith, Manager of Tenant services will start coming to NCLB meeting.
- **OCH Security:** Janusz Waszut advised that his team likes to be invited to events and programs as this will help build positive relationships with OCH security personnel and resident. They start at 2 pm.
- **Crime Prevention Ottawa:** In Michael's absence Kelli shared the following information: In early 2012 we hope to launch a training project for youth staff working in NCLB neighbourhoods around Collaborative Problem Solving (CPS). A gang report was released in June where the YSB had done focus groups with 10-14 year olds in our South East and West priority areas. This was e-mailed out and is still available on our website. There are 2 more pieces that are being finished in the next couple of weeks. 1 is a "life course history" of Ottawa gang members. 2. was a look at best/promising practices around gang exit programming and what this type of program could look like for Ottawa. To launch all the research and begin discussions on what we do with all the information we are having 2 events. The first is a public forum at Ben Franklin Place (101 Centrepointe Drive) on Monday October 24<sup>th</sup> from 7:00 p.m. to 9:00 p.m. This will be open to everyone, including media. The second is a key stakeholder session on Monday October 31<sup>st</sup> from 8:00 a.m. to 1:00 p.m. CPO is running its 3<sup>rd</sup> Annual Community Safety Awards event on Monday November 7<sup>th</sup> at City Hall from 5:00 p.m. to 7:00 p.m. We again encourage people to nominate a person, program, team project, young person, business partner etc. who has been doing great work in making

their communities safer! Nomination forms are very SHORT and available on the CPO website at [www.crimepreventionottawa.ca](http://www.crimepreventionottawa.ca)

**7. Next Meeting:**

Tuesday, November 1, 2011 at 1:30 pm  
at the Heron Rd Community Centre  
3<sup>rd</sup> floor Bank Room

**8. Motion to Adjourn**