

**No Community Left Behind Steering Committee
 Minutes of the meeting of November 1, 2011**

PRESENT:

Gary McCoy	OPS, CPC
Heather Cooper	OPS, CPC
A/S/Sgt Stephanie Burns	OPS – burns@ottawapolice.ca
Medin Admasu	OCH Community Development
Janusz Waszut	OCH Security
Ann Smith	Options Bytown
Nick Zeis	City of Ottawa, Recreation
Lisa Petch	City of Ottawa, Operations
Laura Jones	Boys and Girls Club
Tammy Larocque	Boys and Girls Club
Sadia Abdullahi	YOW
Kristina Saunders	YOW
Michael Justinich	Crime Prevention Ottawa
Gillian Keefe	CDF
Euphrasie Emedi	SEOCHC
James Tanguay	SEOCHC
Kelli Tonner	SEOCHC
Sylvie Manser	Banff Community House

Regrets:

Sara Dwyer	Russell Heights Community House
Andrea Thompson	Confederation Court Community House

1. Welcome and Introductions

2. **Approval of the Agenda** – approved with addition under business arising: Heatherington update, CDF update, Lisa Petch news

3. **Approval of the Minutes of Sept 20, 2011** – approved with no changes

4. Business Arising:

Community Survey update:

At previous meeting it was agreed to survey 3 of the 5 neighbourhoods (1455 Heatherington and Banff are gathering information from residents with other approaches).

- Heatherington townhouses are being surveyed door to door with SEOCHC staff. 51 surveys returned to date
- Confederation was surveyed by YOW staff, Community House staff and OCH staff. So far only 14 surveys have been returned (5 door to door, 9 at BBQ)
- Russell Heights: expecting returns by Nov 4.

Survey completion is challenging. People are busy and it is labour intensive. Agreed that this is a great source of information and provides a way to find out if there is a change in resident perception of neighbourhood life and issues. The goal is to have 25 % of residents surveyed to return their completed surveys. The hope is that at next meeting we will have the results of the analysis so that further planning can be done.

Heatherington Working Group update:

This group includes Kelli (SEO), Valerie (OCH), Kim, Fauzia (Options Bytown), Gary (OPS) and Nick (City). At last meeting brought in member of the OPS mental health unit as the group has identified a need to focus on finding ways to provide mental health resources and support to residents in the building. OPS plans to review their calls from building to see if there are other resources they can bring in to address incidents. Kelli has tried on several occasions to invite CMHA to join the Steering Committee however they have never attended despite expressing an interest. The group is looking at different ways of surveying the residents and considering perhaps a modified survey that can be completed with residents. Will be finalized at next working group meeting.

NCLB youth working group update:

A Trillium grant requesting 3 year funding has been submitted to support youth engagement in the 5 neighbourhoods (Albion/Heatherington, Banff, Confederation, Russell and Blair Court). We will likely receive news at end of year.

Next youth working group meeting will have presentation by Crossroads about the pilot Collaborative Problem-Solving project led by Crossroads/Crime Prevention Ottawa/ South- East Ottawa that will support the professional development of youth workers in the NCLB neighbourhoods. The pilot will provide training to frontline staff who work with youth who are challenging/at risk with a capacity building approach

NCLB funding and next steps:

At the 11th hour it was decided to apply to United Way for a full-time position to support neighbourhood engagement in the 5 neighbourhoods. We expect to have news in January.

RE: 2011 CDF City of Ottawa and CFO funds: The community houses of Banff, Confederation and Russell have submitted invoices for resident engagement initiatives identified in action plans. These funds are also being used to support surveying process at Heatherington. \$13,000 CFO fund disbursement to be determined after surveying process.

Learning Forum update:

December 1st, 2011 from 5 pm – 9 pm at Vanier Richelieu Centre. Focus in on sharing and learning from neighbourhood success stories and how can we as community members and service providers support ongoing successes. Poster to be distributed.

5. New Business**Heatherington:**

A discussion was held on how best to support residents during the significant media spotlight due to the discovery of human bones in the backyard of one of the townhouses. Service providers and OCH are working to keep programs open and business as usual. A door to door was done by OCH staff in the homes surrounding the unit under investigation. Information from providers indicates that residents are generally handling it well. Kelli advised that SEOCHC could provide follow up counselling support with the Critical Incident Debrief team if it felt warranted. Some concern was raised that there may be bad press for the neighbourhood. Ways to counterbalance that could be: do a positive follow-up media story; highlight that discovery has allowed closure for some family; use as opportunity to raise awareness regarding violence against women.

Medin (OCH) met with Better Beginnings, Better Futures (BBBF) Steering Committee, made up of 50% residents. Security was concern. OPS and OCH are

planning to do hold a neighbourhood safety meeting. Will wait until media hype has passed.

There will probably be a large police presence for awhile as they excavate further.

ACTION: Gary, Heather and Stephanie will liaise with Major Crime to get a timeline on how long it will be.

6. Partners report

Ottawa Police Service – Continuing to be present at community events (BBQ, OCH Tenants Forum, YOW Amazing Race). Invitations always appreciated. Still waiting for applicants for the \$7000 private donations to support local community projects. Planning to do another “Cop Shop” at Billings Bridge Shopping Centre

Boys and Girls Club – Continuing regular programming and have lots of new members. Held a successful Halloween Dance. New junior soccer team – undefeated to date. Homework Club at Heatherington Family Centre has 2 computers now.

Youth Outreach Program (YOW) - Very Successful Amazing Race with 12 teams participating. Winning team from the Multicultural Girls program at SEOCHC and their parents were very proud. Organized a tea and chat with Medin in Fairlea. Hoping to do one at Heatherington too. Organizing “Culture Shock” dance classes at Hawthorne for the Confederation Court kids.

Ottawa Community Housing - Held a Tea and Chat at Fairlea (104 units) 7 residents attended. Concerns were break-ins (Gary reported they have made an apprehension), lighting and lack of local space for meeting. Heatherington Manor: 100 people attended Thanksgiving Dinner. Lots of positive energy. Breakfast program going well. Planning a Christmas Dinner Albion Heatherington (149 units) and the safety meeting that was being planned has now been postponed until further notice. Confederation (134 units): Medin trying to have office hours during food pantry and fruits and veggies pick up.

Albion Heatherington Park and Recreation – The Youth Trailer has been removed as it was too expensive to continually repair. They are working on improvements to rink – lighting and bigger. Continue regular programming including basketball starting soon. Building bridges at 1455 Hetherington. Resident has come on staff.

Community Houses

Banff – Gave out two \$500 scholarships. Have a donor who has made 20 year commitment to scholarship fund. Youth Council doing great things with Adobe video project. Holding “Culture Gabs” which are informal gatherings over food and a way to learn and share about different cultures. Over the last year they have actively reached out to new people and have recruited 40 new volunteers through paying small honorariums to community volunteer interns. Once internship is over. Involvement in community house and neighbourhood continues. Very successful.

Options By-town - Continuing to support residents in 1455. Addiction worker is still available on call.

Crime Prevention Ottawa

Lots on the go – Crime Prevention Award ceremony November 7th at which our own NCLB committee member Sylvie Manser will be recognized with an award in the Community Member award category. Bravo Sylvie!!

Check out the CPO website for an update on the work they have been doing including Youth Gangs [.http://crimepreventionottawa.ca](http://crimepreventionottawa.ca)

7. Other issues:

Kelli asked who was doing outreach/programming or had Fairlea youth in their programming: YOW, Boys and Girls Club, City parks and rec, OCH

CDF Website: New website almost ready to launch. Recommend that presentation be given at next meeting for members to see its potential and how we want to use it.

Lisa Petch bid a fond farewell to the committee as she has taken a new position at the City. She will still however be involved through her new areas of responsibility that include Equity and Inclusion and Immigration

8. Next meeting: December 13th, 1:30 pm, Heron Rd Community Centre